## PART B - FEE(S) TRANSMITTAL

\*Complete and send this form, together with applicable fee(s), to: Mail Mail Stop ISSUE FEE

**Commissioner for Patents** P.O. Box 1450 Alexandria, Virginia 22313-1450

or Fax (571)-273-2885

INSTRUCTIONS: This form should be used for transmitting the ISSUE FEE and PUBLICATION FEE (if required). Blocks 1 through 5 should be completed where appropriate. All further correspondence including the Patent, advance orders and notification of maintenance fees will be mailed to the current correspondence address as indicated unless corrected below or directed otherwise in Block 1, by (a) specifying a new correspondence address; and/or (b) indicating a separate "FEE ADDRESS" for maintenance fee notifications.

CURRENT CORRESPONDENCE ADDRESS	(Note: Use Block 1 for an	y change of address)
--------------------------------	---------------------------	----------------------

7590

10/23/2006

George H. Gates, Esq. Gates & Cooper LLP **Howard Hughes Center** 6701 Center Drive West, Suite 1050 Los Angeles, CA 90045



Note: A certificate of mailing can only be used for domestic mailings of the Fee(s) Transmittal. This certificate cannot be used for any other accompanying papers. Each additional paper, such as an assignment or formal drawing, must have its own certificate of mailing or transmission.

Certificate of Mailing or Transmission

I hereby certify that this Fee(s) Transmittal is being deposited with the United States Postal Service with sufficient postage for first class mail in an envelope addressed to the Mail Stop ISSUE FEE address above, or being facsimile transmitted to the USPTO (571) 273-2885, on the date indicated below.

(Depositor's name)	
(Signature)	
(Date)	

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/928,601	08/13/2001	Michael C. Morrison	SVL920010047US1	7508

TITLE OF INVENTION: METHOD AND APPARATUS FOR TRACKING USAGE OF ONLINE HELP SYSTEMS

APPLN. TYPE	SMALL ENTITY	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1400	\$300	\$0	\$1700	01/23/2007
EXAM	MINER	ART UNIT	CLASS-SUBCLASS			
HAILU,	TADESSE	2173	715-705000	•		
1. Change of correspond CFR 1.363).	lence address or indication	n of "Fee Address" (37	2. For printing on the p	atent front page, list		C 11D
	pondence address (or Cha	ange of Correspondence	or agents OR, alternativ	• *	icys	Cooper LLP
_	dication (or "Fee Address	" Indication form	(2) the name of a single	e firm (having as a memb agent) and the names of u	era <sup>2</sup>	····
PTO/SB/47; Rev 03- Number is required	02 or more recent) attach	ned. Use of a Customer	2 registered patent attor listed, no name will be	rnevs or agents. If no nam	ie is 3	
3. ASSIGNEE NAME A	AND RESIDENCE DATA	A TO BE PRINTED ON	THE PATENT (print or type	pe)		
PLEASE NOTE: Un recordation as set for	nless an assignee is ident th in 37 CFR 3.11. Com	ified below, no assignee pletion of this form is NO	data will appear on the pa T a substitute for filing an	atent. If an assignee is icassignment.	lentified below, the docu	ument has been filed for
(A) NAME OF ASSI			(B) RESIDENCE: (CITY	and STATE OR COUNT	HHED2 00000004 090	1460 09928601
International	Business Mach	nines Corporat	ion Ar	monk 01 KC 1504 orl	k 1400.00 DA 300.00 DA	
Please check the approp	riate assignee category or	categories (will not be pr	rinted on the patent):	Individual XX Corporati	on or other private group	entity Government
4a. The following fee(s)	are submitted:	41	b. Payment of Fee(s): (Plea	se first reapply any prev	iously paid issue fee sh	own above)
XX Issue Fee			A check is enclosed.		•	
	No small entity discount			d. Form PTO-2038 is atta		
Advance Order -	# of Copies		The Director is hereby overpayment, to Depo-	authorized to charge the is sit Account Number 09-	required fee(s), any defic -0460 (enclose an e	ency, or credit any extra copy of this form).
5. Change in Entity Sta	atus (from status indicate					
	ns SMALL ENTITY state			ger claiming SMALL ENT		
NOTE: The Issue Fee ar interest as shown by the	nd Publication Fee (if req records of the United Sta	uired) will not be accepte tes Patent and Trademark	d from anyone other than the Office.	he applicant; a registered a	attorney or agent; or the	assignee or other party in
Authorized Signature	//4.	S. fulle	<b>.</b>	Date January		
Typed or printed nam	ne Jason S. Fe	ldmar		Registration No.	39,187	
This collection of information is a second of the second o						

This collection of information is required by 37 CFR 1.311. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, Virginia 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.



Notice of Allow. Date: October 23, 2006

Confirmation No.: 7508

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Michael C. Morrison

Examiner:

Tadesse Hailu

Serial No.:

09/928,601

Group Art Unit:

2173

Filed:

August 13, 2001

Docket:

SVL920010047US1

Title:

METHOD AND APPARATUS FOR TRACKING USAGE OF ONLINE HELP SYSTEMS

MAIL STOP ISSUE FEE Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

We are transmitting herewith the attached:

Transmittal sheet, in duplicate.

Fee Address" Indication Form.

Publication Fee due.

☐ Charge the Publication Fee in the amount of \$300.00 to the Deposit Account.

PTOL-85B – Part B – Issue Fee Transmittal (in duplicate).

Charge the Issue Fee in the amount of \$1,400.00 to the Deposit Account.

Please charge all fees to Deposit Account No. 09-0460 of IBM Corporation, the assignee of the present application. A duplicate of this paper is enclosed.

**Customer Number 45729** 

**GATES & COOPER LLP** 

Howard Hughes Center 6701 Center Drive West, Suite 1050 Los Angeles, CA 90045 (310) 641-8797 Ву:\_\_\_\_

Name: Jason S. Feldmar

Reg. No.: 39,187

JSF/bjs

(PTO TRANSMITTAL - GENERAL)